

60 Newmarket Street, Grimsby, North East Lincolnshire, DN32 7SF Telephone: 01472 269666 Website: www.foresight-nelincs.org.uk

Volunteer Agreement

This Volunteer Agreement is a description of the arrangement between us, Foresight (North East Lincolnshire) Ltd and you (*the volunteer*) in relation to your voluntary work. The intention of this agreement is to assure you that we appreciate your volunteering with us and to indicate our commitment to do the best we can to make your volunteer experience with us a positive and rewarding one.

| We, Foresight (North East Lincolnshire) Ltd, accept the voluntary service of | |
|--|--|
| | |
| Name: | |

Your role as a volunteer is to help and support the charity and the beneficiaries who attend the services. This work is designed to benefit the organisation, the beneficiaries and volunteers.

We commit to the following:

1. Induction and training

• To provide thorough induction on the work of Foresight (North East Lincolnshire) Ltd, its staff, your volunteering role and the training necessary to assist you in meeting the responsibilities of your volunteering role, The Volunteers Handbook provides full details of the organisation.

2. Supervision, support and flexibility

- To define appropriate standards of our services, to communicate them to you, and to encourage and support you to achieve and maintain them as part of your voluntary work
- To provide a personal supervisor who will meet with you regularly to discuss your volunteering and any associated problems
- To do our best to help you develop your volunteering role with us and to be flexible in how we use your volunteering.

3. Expenses

• To reimburse the following expenses incurred by you in doing your voluntary work in accordance with the procedures set out in the Volunteers Handbook:

Travel to and from home to and during your work as necessary: see the Volunteer Handbook for rules relating to methods of travel and mileage allowances.

4. Health and safety

• To provide training and feedback in support of our health and safety policy, a copy of which is in the Volunteers Handbook.

5. Insurance

• To provide insurance cover for volunteers whilst undertaking voluntary work approved and authorised by us.

6. Equal opportunities

• To ensure that all volunteers are dealt with in accordance with our equal opportunities policy, a copy of which is set out in the Volunteers Handbook.

7. Problems

- To endeavour to resolve in a fair and just manner any problems, grievances or difficulties which may be encountered while you volunteer with us;
- In the event of an unresolved problem, to offer an opportunity to discuss the issues in accordance with the procedures set out in the Volunteers Handbook.

Part 2 The volunteer

I,(full name), agree to be a volunteer with Foresight (North East Lincolnshire) Ltd and commit to the following:

- 1. To help Foresight (North East Lincolnshire) Ltd fulfil its aims and objectives of the services delivered.
- 2. To perform my volunteering role to the best of my ability
- 3. To adhere to the organisation's rules, procedures and standards, including health and safety procedures and its equal opportunities policy in relation to its staff, volunteers and clients.
- 4. To maintain the confidential information of the organisation and of its clients.
- 5. To meet the time commitments and standards undertaken, other than in exceptional circumstances, and provide reasonable notice so that alternative arrangement can be made.

6. To provide referees, as agreed, who may be contacted, and to agree to a police check being carried out where necessary.

This agreement is binding in honour only, is not intended to be legally binding contract between us and may be cancelled at any time at the discretion of either party. Neither of us intends any employment relationship to be created either now or at any time in the future.

| Agreement |
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| VolunteerName: |
| Volunteer Signature: |
| On behalf of Foresight (North East Lincolnshire) Ltd |
| Staff Name: |
| Staff Signature: |
| Date: |

This information is also available in other formats, languages and picture format upon request.